

# Wilks Tire & Battery Service – Guntersville Location

## Store Manager

As a Store Manager at Wilks Tire we are looking for a positive, energized leader who thrives on making meaningful connections while delivering outstanding service and engage with the local community.

Key attributes for the job are:

- Champions a safe working environment
- Leads by example and enjoys helping others to achieve their goals
- Integrity driven
- Sets and achieves sales targets and goals
- Has great time management skills and can organize others
- Great communication skills to all aspects of the business
- Customer Centric
- Mechanically minded and enjoys hands on physical work

**Responsibilities will include, but not be limited to:**

- Engage Teammates and improve retention
- Excellent leadership and coaching skills
- P&L experience
- Ability to control expenses
- Community involvement
- Help drive and reach sales goals through guest interactions including tire and service sales
- Build guest relationships and ensure guest satisfaction through understanding their needs
- Understand and be able to describe all warranties, advertising, and promotion of products and services
- Take responsibility for guest interactions from initial experience through completed service, including checking in, scheduling appointment, accurately estimating time requirements, and checking out.
- Make recommendations to guests based on manufacturing recommendations
- Promote self-development by utilizing Company provided training tools
- Maintain a clean and safe work and guest area
- Perform a variety of manual tasks for extended periods of time, which may include light lifting, including consumer tires and wheels, standing, bending, and squatting.

**Basic Qualifications:**

- Prior multi-employee management experience
- Valid driver's license
- Must be at least 18 years of age
- Candidates must be legally authorized to work in the U.S. without company sponsorship now or in the future

**Preferred Qualifications:**

- High School Diploma
- Previous Automotive Guest Service experience
- Previous Tire or Parts Sales experience

**Position Criteria:**

- Strong work ethic; independently motivated to produce results, while developing a team.
- Hard worker, someone who works diligently to get tasks done and demonstrates personal characteristics, such as responsibility, dependability, conscientiousness, communication, and teamwork
- Ability to review, analyze, and interpret information, identify problems, and make decisions
- Ability to read, understand, and follow procedures and guidelines
- Commitment to following established safety policies and procedures.

**Store Hours:**

M-F 7:00am-5:00pm

Saturdays 7:00am-noon

**To Apply:**

Send resumes and references to [wade.foster@wilkstire.com](mailto:wade.foster@wilkstire.com)